

Embark on the Monitoring Journey to Excellence



Start **the climb**

A proven SAP monitoring solution
for future-ready Enterprises



The **Redpeaks** story

Established in 2010, Redpeaks was **founded with a mission to simplify SAP monitoring.**

Originally focused on filling the gap for comprehensive SAP Observability solutions.

Developed with a vision of becoming a global partner in monitoring innovation.



The **race**

Setting the pace in SAP monitoring



Setting the pace **in SAP monitoring**

In 2010, we set out on an ambitious journey to create a robust SAP monitoring solution.

Key initiatives

Blending deep SAP expertise with integration capabilities.

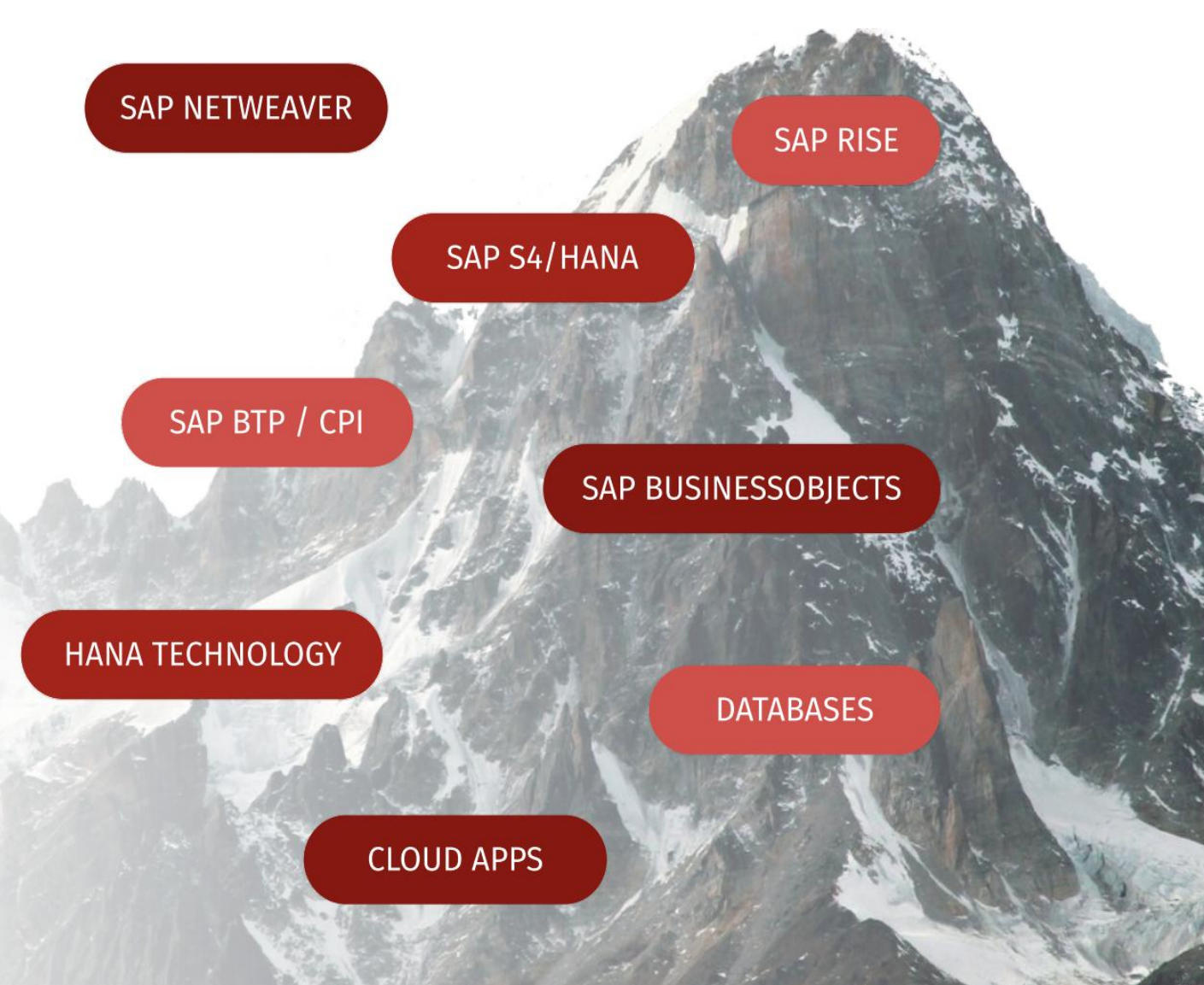
Standing out in a competitive market through innovation and adaptability.

Intelligent operations for SAP

Redpeaks monitoring solution helps you to proactively check systems' health, detect problems and trigger reactions while improving your operation by automation.

For enterprises with SAP landscape of any size, Redpeaks provide health and performance monitoring for this SAP's product portfolio.

Achieve SAP Service Level Objectives, prevent critical SAP production downtimes, and reduce MTTR (Mean Time To Repair) by proactively detecting vulnerabilities.

A diagram showing a mountain peak with several red rounded rectangular labels placed at different heights and locations, representing the SAP product portfolio. The labels are: SAP NETWEAVER (top left), SAP RISE (top right), SAP S4/HANA (middle left), SAP BTP / CPI (middle left, below S4/HANA), SAP BUSINESSOBJECTS (middle right), HANA TECHNOLOGY (bottom left), DATABASES (bottom right), and CLOUD APPS (bottom center).

SAP NETWEAVER

SAP RISE

SAP S4/HANA

SAP BTP / CPI

SAP BUSINESSOBJECTS

HANA TECHNOLOGY

DATABASES

CLOUD APPS

Reach New Heights **in Performance**

Technologies

- + S/4HANA
- + NETWEAVER
- + BusinessObjects
- + BTP | CPI
- + Cloud Connector
- + ALM
- + HANA
- + Oracle
- + MaxDB
- + Sybase
- + DB2
- + MSSQL

Key features

- + **Agentless**
- + Pre-configured
- + Fast deployment
- + Customizable
- + Real-time observability
- + Intuitive dashboards
- + Early problem detection
- + Workflows automation

Integrations

- + Datadog
- + ScienceLogic
- + VictoriaMetrics
- + Grafana
- + Elastic
- + ServiceNow
- + Email
- + Jira

Key benefits

- + Better service quality
- + Reduce operational costs
- + Reduce risks
- + Offload repetitive tasks
- + Simplify operations
- + Automate workflows
- + Cloud ready
- + Tailored for your business

Environments

On-prem | Cloud | Hybrid | RISE | S/4HANA private cloud

12000+ systems

14+ years/dev

80+ monitors

Enterprises / MSP

Scalable

Continue **to climb**

PROACTIVELY PREVENT
CRITICAL BUSINESS
IMPACTS AND ISSUES

*Helps the
Operations Director*

« Because knowing
what's going wrong
before it actually does is
far more fun than playing
'Where's the bug?' at 3 AM.
»

SAVE MONEY THROUGH
AUTOMATED MONITORING
(REDUCING MANUAL SERVICES
BOTH INTERNALLY AND
EXTERNALLY)

*Benefits to
the CFO*

« Every penny saved with
Redpeaks is a penny
that isn't on vacation in
manual service land. Let's
keep that budget happy! »

ENSURE THE SECURITY
OF OPERATIONS AND THE
BUSINESS, AVOIDING DELAYS IN
ACTIVITIES (PRODUCTION)

*Happy will be
the Security Officer*

« Because we'd rather be
the cybersecurity hero
than the one constantly
apologizing for 'minor
disruptions' at the end of
the day. »

GUARANTEE SLAS (SERVICE
LEVEL AGREEMENTS) AND
PERFORMANCE, INCLUDING
WHEN USING CLOUD
PROVIDERS (AZURE, GCP, AWS,
PRIVATE CLOUD OFFERINGS)

*The IT Manager
will promote*

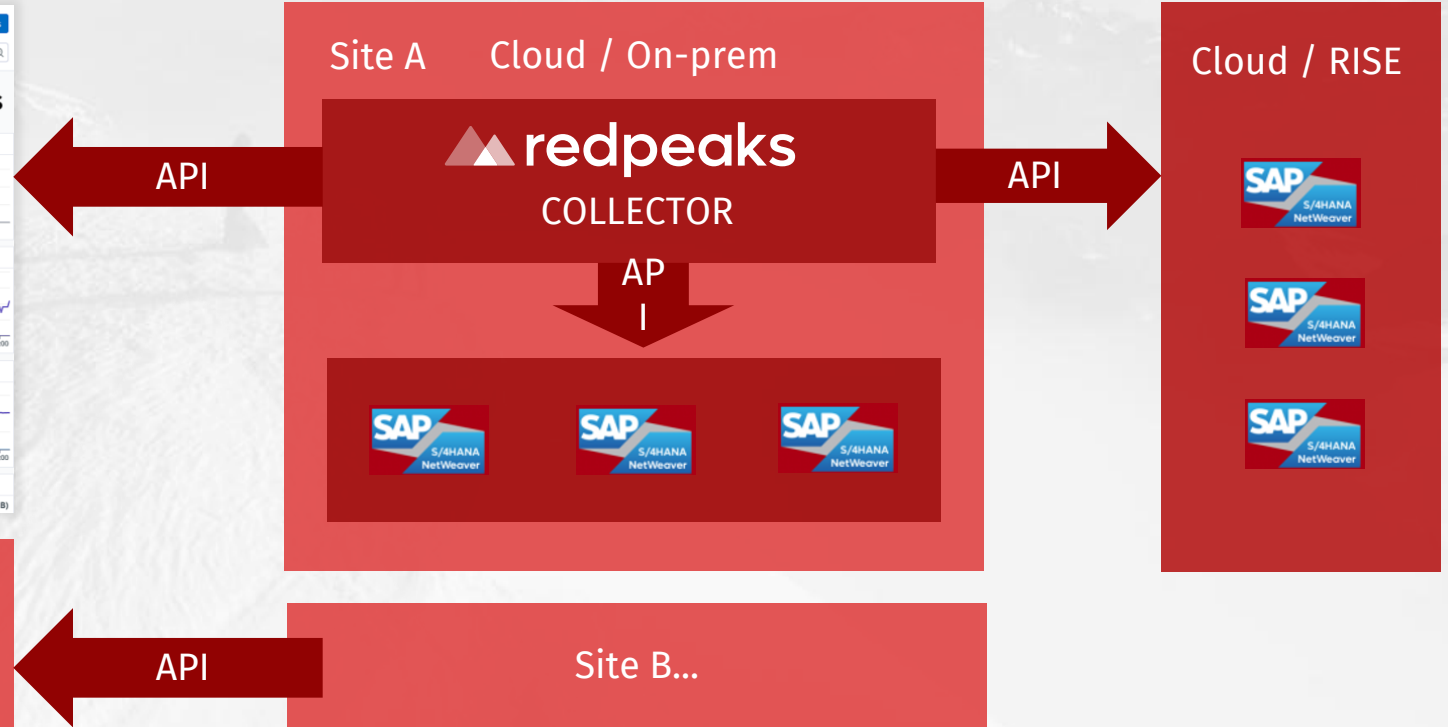
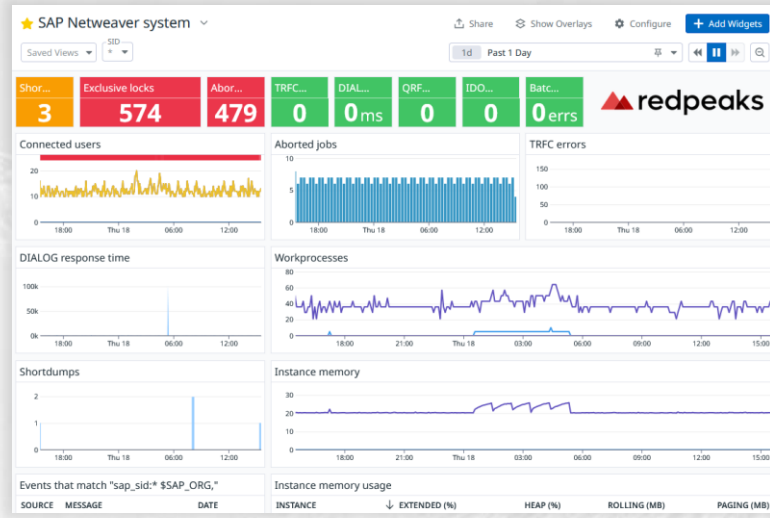
« It's much more
satisfying to deliver on
time and say 'everything's
under control' than to
send an email that starts
with 'Error 404.' »



Building stamina
to scale and innovate



The Architecture



Multi-site

On prem

Cloud / RISE

Standard API

Scalable

Main Monitors

S/4HANA - NetWeaver

- ABAP instance memory
- ABAP instance response time
- ABAP locks
- ABAP shortdumps
- ABAP Number ranges
- Application logs
- Audit logs
- Batch inputs
- Custom CCMS monitoring
- Database backups
- Database size
- DB Exclusive locks
- Dispatcher queues
- ICM status and usage
- IDOC exchange monitoring
- Instances availability
- PI/XI messages/cache
- Services
- Instances
- Web dispatcher
- BTP integrations
- Custom SapControl
- Process Chains monitoring
- Queued RFC
- Real-Time Data Acquisition Monitor
- RFC Destinations availability
- SAP buffers
- SAP change settings
- SAPconnect (SCOT/SOST)
- SAP Jobs monitoring
- SAP transaction times
- SAP transports
- SAP users
- Spools
- System Logs
- Transactional RFC
- Update requests
- Update service
- Work processes
- Components
- Cloud connector
- CPI integrations
- Certificates
- And more....

HANA

- Alerts
- Database CPU utilization
- Database disk usage
- Database memory utilization
- HANA backups
- HANA connections
- HANA nodes status
- HANA replication LOG retention statistics
- HANA replication shipping statistics
- HANA replication status
- HANA tables
- HANA threads
- HANA transactions
- Merge statistics
- Services status
- HANA SDI
- Custom HANA requests

BusinessObjects

- CMC / Audit warnings
- Concurrent users
- Schedules
- Server metrics
- Server properties
- Server status

Cloud connector

- Certificates
- Subaccounts
- Channels
- Performance
- CPU/Memory/Disk
- Etc...

BTP / CPI / ALM

- Integration messages
- Health Monitoring
- Landscape Management
- Integration & Exception Monitoring
- Synthetic User Monitoring
- Generic REST API

APPLICATIONS

[Cockpit](#)
[Alarms](#)
[Inventory](#)
[Dashboards](#)

MONITORING

[Organizations](#)
[Groups](#)
[Systems](#)
[Connectors](#)
[Users](#)
[Profiles](#)
[Crons](#)

SETTINGS

[Alarm rules](#)
[Plugins](#)

ABAP system



Aborted job

0



Shortdumps

8

IDOC

0

Failed transports

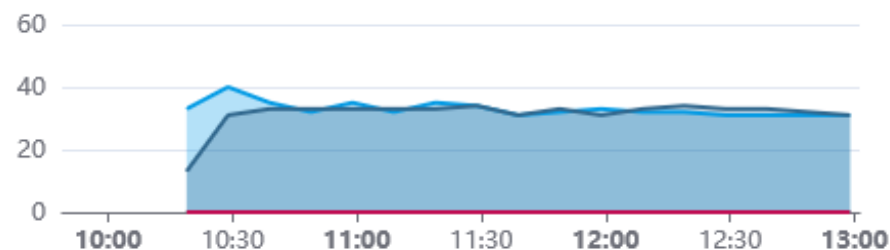
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Failed updates

0

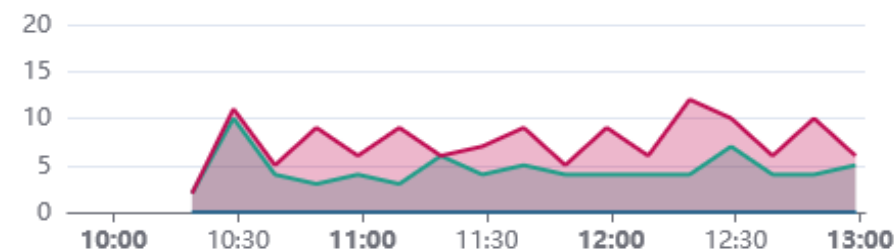


Users



Active users: /agl/prd/psm Active users: /agl/prd/s4h 1/4

Avg. Response time (ms)



/agl/prd/psm DIALOG /agl/prd/s4h DIALOG /a 1/2



Instance memory

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instance	uri	Status	Extended memory usage (%)	Heap peak usage (%)
aglges4has_S4H_00	/agl/prd/s4h	OK	37.42	4.32
saa69_PSM_00	/agl/prd/psm	OK	21.56	0

APPLICATIONS

 Cockpit

 Alarms

 Inventory

 Dashboards

MONITORING

 Organizations

 Groups

 Systems

 Connectors

 Users

 Profiles

 Crons

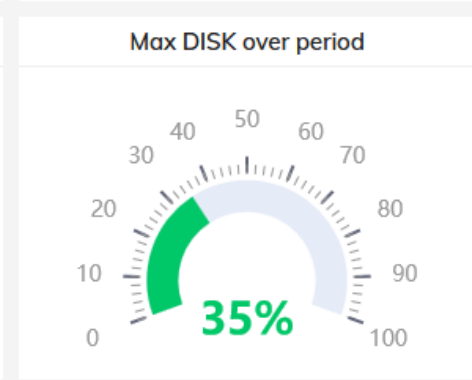
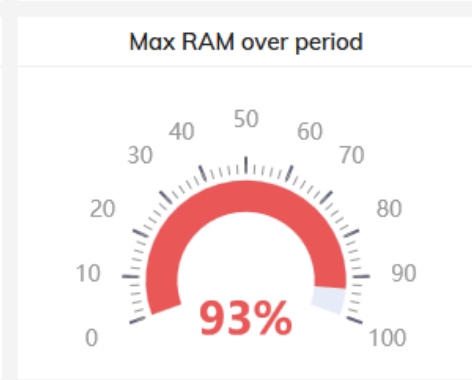
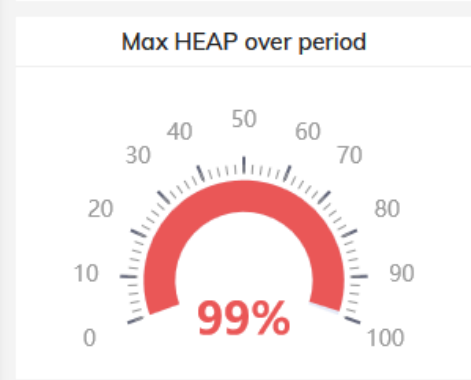
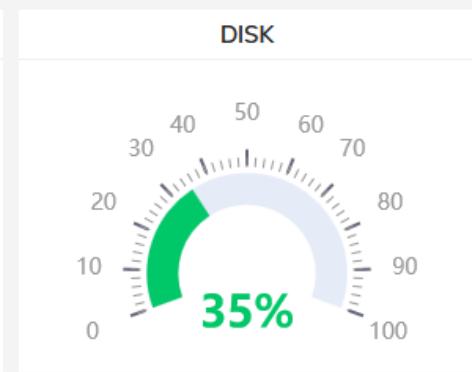
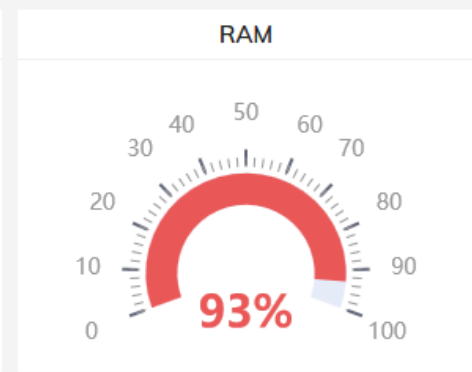
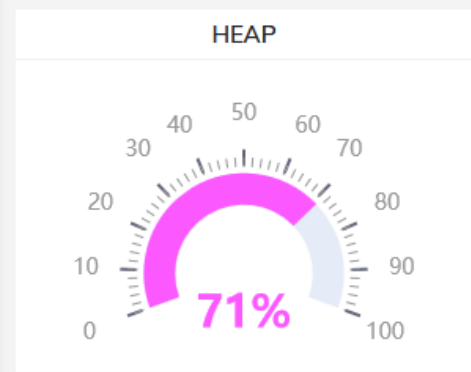
Select filter



Search alarms



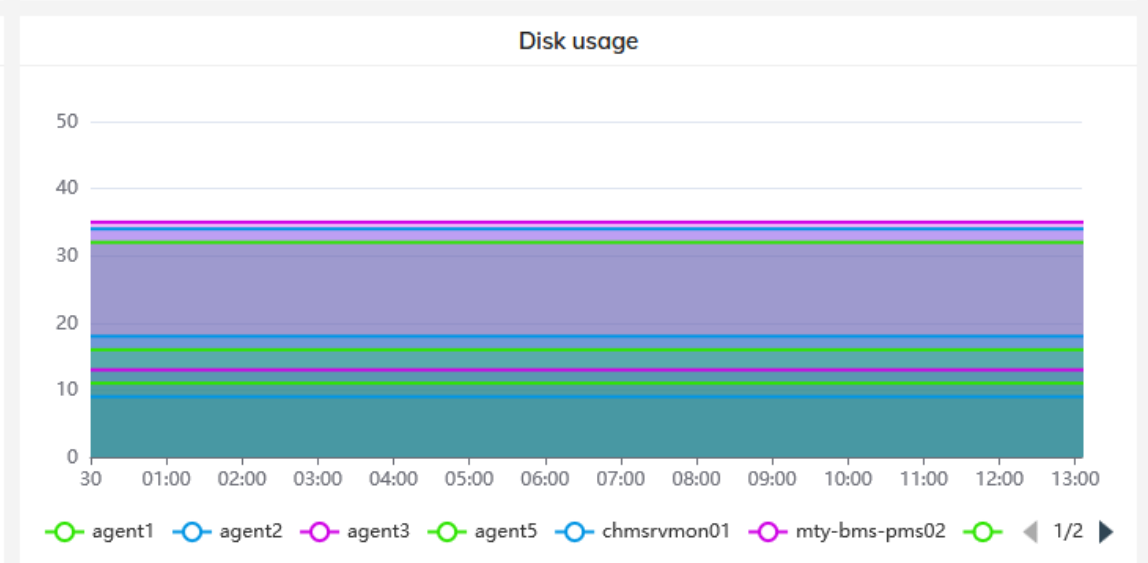
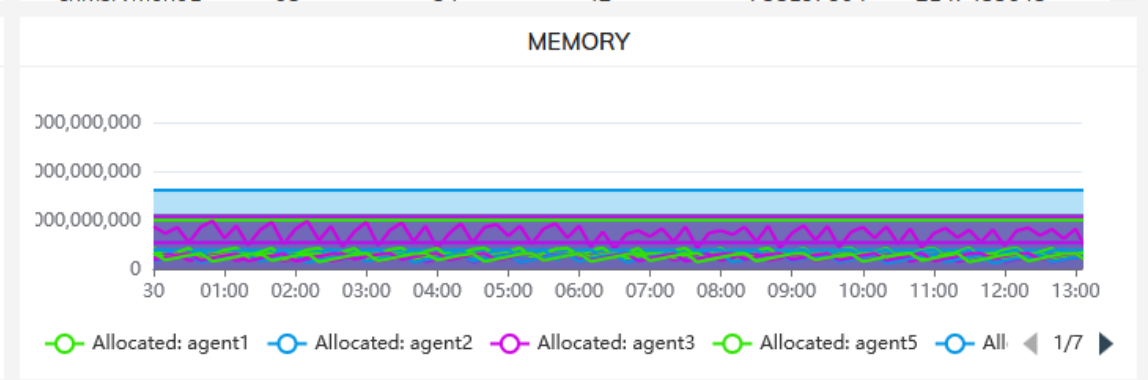
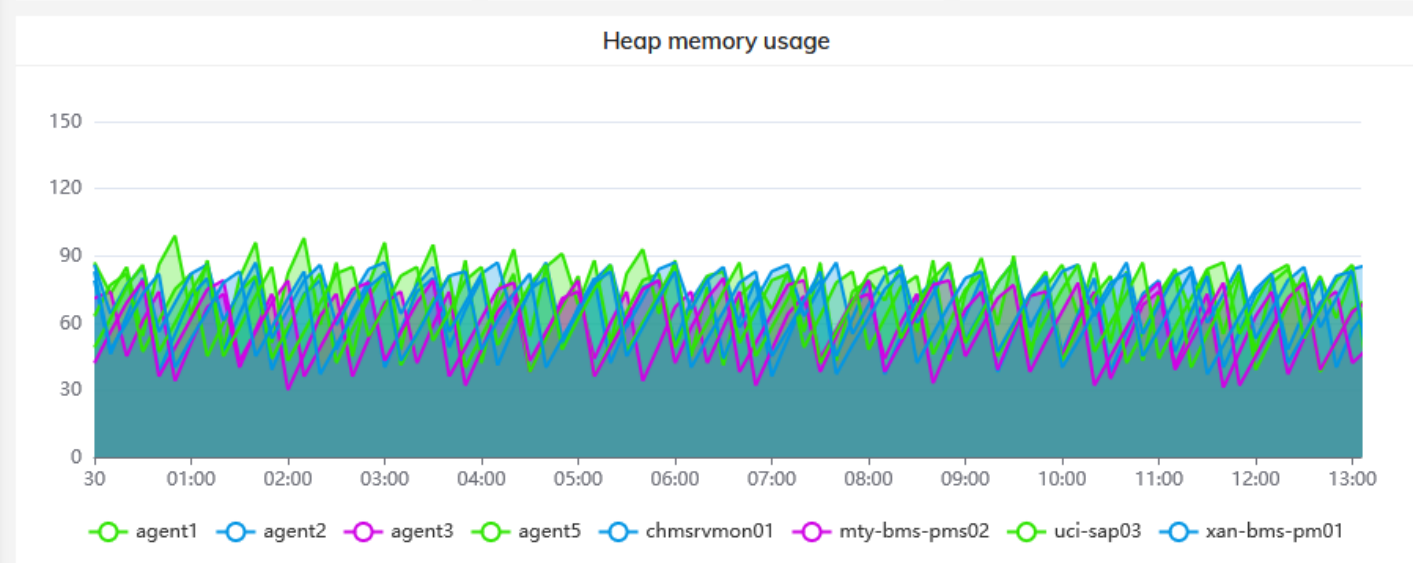
☐			Status	Severity	Since	Raisetime	System	Module	Count
☐			New	MAJOR	> 27 d	11-03 16:40	Solman	SAP_SHORTDUMPS	606
☐			New	MAJOR	> 27 d	11-03 16:40	Solman	USERS	604
☐			New	MAJOR	> 27 d	11-03 16:40	S4H	USERS	608
☐			New	MAJOR	> 27 d	11-03 16:40	Solman	SAP_ENQUEUEES	567
☐			New	CRITICAL	> 27 d	11-03 16:36	BOB	BO_SERVERS_STATUS	2217
☐			New	CRITICAL	> 27 d	11-03 16:36	BOB	BO_SERVERS_STATUS	2217
☐			New	WARNING	> 27 d	11-03 16:36	BOB	SAP_SYSTEM	2223
☐			New	CRITICAL	2 d	11-28 11:30	Solman	SAP_ABAP_DISPATCHER	59
☐			New	MAJOR	> 15 d	11-15 23:15	SYSTEMDB@HA6	HANA_SERVICES	83
☐			New	MAJOR	> 15 d	11-15 23:15	SYSTEMDB@HA6	HANA_SERVICES	83
☐			New	MAJOR	> 15 d	11-15 23:15	SYSTEMDB@HA6	HANA_SERVICES	83
☐			New	MAJOR	> 27 d	11-03 16:40	S4H	SAP_ENQUEUEES	608
☐			New	MAJOR	> 27 d	11-03 16:40	SYSTEMDB@S4H	HANA_ALERTS	1220



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Filter

collector	RAM (%)	Disk (%)	Heap (%)	Allocated	Max
agent1	91	32	35	1996488704	3221225472
agent2	50	9	66	1073741824	2147483648
agent3	49	13	49	1073741824	2147483648
agent5	93	11	71	738197504	2147483648
chmsrvmon01	68	34	42	738197504	2147483648



Strength **to continue**

Building strategic partnerships to enhance expertise and expand functionality.

Integrating ongoing product improvements for seamless performance.

Hit **the finish line**



Achieving a **Global Presence**



**Up to 1,000
installations**
deployed globally.



**Recognized for scalability
and quick deployment**
(live in under 2 hours)

Our customers

> 12'000 licenses (Worldwide)
> 400 clients

Indirect business

Channel B2B through MSP's
and Global partners

Global partnerships

NTT Data, Datadog, ScienceLogic,
AWS, Broadcom, ServiceNow

Large MSP clients, US, EMEA

- NTT Data
- Kion
- Kyndryl
- Deloitte

Main partner's clients

- | | |
|----------------------|----------------------|
| ▪ PUMA | ▪ Saint Gobain |
| ▪ NVIDIA Corporation | ▪ Danone |
| ▪ Omron | ▪ LVMH |
| ▪ Precor | ▪ Lapeyre |
| ▪ Peloton | ▪ Euromaster |
| ▪ Swatch Group | ▪ GE Energy |
| ▪ Tarmac | ▪ Moët & Chandon |
| ▪ Around Town | ▪ Schneider Electric |
| ▪ DuluxGroup | ▪ L'Oréal |
| ▪ Eaton | ▪ BeautyTech |
| ▪ SSENSE | ▪ ... |
| ▪ Vincit | |
| ▪ Zur Rose | |
| ▪ Baillie | |
| ▪ Adeo | |
| ▪ Delfia | |



Ready for
the future



Repack your bag **for a new hike**



Exploring AI, IoT, self-service, and automation as part of our continuous innovation.



Enhancing resilience and operational excellence for evolving SAP landscapes.



Join the **Adventure**

Invite businesses to explore a demo or consultation.
Contact us at redpeaks.io | info@redpeaks.io

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